

IRP Staff and Admin SOP

Production Standards for Server and Community Management

Serious RP • No RDM • No VDM • Rules Enforced

Last updated: 13 February 2026

Golden Rule: Finish the scene IC. If something is wrong, report after via Discord tickets with evidence.

0. Purpose

This SOP defines production standards for IRP staff and administrators. The goal is consistent enforcement, calm conflict resolution, and long-term community health.

1. Definitions and Quality Standards

IRP is a serious roleplay environment. The standards below apply to all players unless a role-specific section overrides them.

Key Terms

- IC (In Character): Everything your character says/does in the city.
- OOC (Out of Character): Real-life talk. Keep it out of active scenes.
- Scene: Any continuous interaction (stop, robbery, chase, negotiation, investigation, medical).
- RDM: Attacking without roleplay lead-up.
- VDM: Using vehicles as weapons without roleplay justification.
- Powergaming: Forcing outcomes or using unrealistic actions to gain advantage.
- Metagaming: Using OOC information IC (Discord, streams, map pings, player names).
- FailRP: Ignoring realism or consequences.
- NVL: Not valuing life in a believable threat scenario.

IRP Quality Bar

- Roleplay first: immersion and story beat speed-running mechanics.
- Clarity: communicate in-character and keep scenes readable.
- Consequences are content: losses and setbacks are story progression.
- Respect: you can play a rude character without being rude OOC.

Golden Rule: Do not argue OOC inside an active scene. Finish the scene IC, then report concerns through Discord tickets with evidence.

2. Staff Values and Conduct

- Neutrality: no favoritism to friends, gangs, creators, or staff teammates.
- Consistency: similar incidents should receive similar outcomes.
- Professional tone: calm, respectful, no sarcasm, no public arguments.
- Evidence-based decisions: rely on clips, logs, and patterns.
- Privacy: protect reporter identities and private staff discussions.

Conflict of Interest

- Do not moderate a case involving yourself or close friends. Hand it off.
- Do not use staff powers to benefit your character or storyline.

3. Ticket Workflow

Intake and Triage

- 1 Acknowledge ticket and set expectations.
- 2 Collect essentials: time/date, IDs, summary, clips.
- 3 Classify severity: cheats/exploits, harassment, RP quality, economy abuse, staff complaint.

Decision

- 1 Review evidence; request more if needed.
- 2 Collect statements separately if required.
- 3 Decide using rules and precedent; document rationale.
- 4 Deliver outcome clearly and respectfully; provide appeal route if applicable.

Ticket Standard: Avoid debates. Communicate decision, log it, and close professionally.

4. Enforcement and Documentation

Graduated Discipline

- Verbal warning (logged), written warning, temporary suspension, longer suspension, permanent ban.

Minimum Documentation

- Who, what, when/where, evidence, action taken, reasoning.