

# IRP Staff and Admin SOP

Production Standards for Server and Community Management

Serious RP • No RDM • No VDM • Rules Enforced

Last updated: 13 February 2026

**Golden Rule:** Finish the scene IC. If something is wrong, report after via Discord tickets with evidence.

## 0. Purpose

This SOP defines production standards for IRP staff and administrators. The goal is consistent enforcement, calm conflict resolution, and long-term community health.

## 1. Definitions and Quality Standards

IRP is a serious roleplay environment. The standards below apply to all players unless a role-specific section overrides them.

### Key Terms

- IC (In Character): Everything your character says/does in the city.
- OOC (Out of Character): Real-life talk. Keep it out of active scenes.
- Scene: Any continuous interaction (stop, robbery, chase, negotiation, investigation, medical).
- RDM: Attacking without roleplay lead-up.
- VDM: Using vehicles as weapons without roleplay justification.
- Powergaming: Forcing outcomes or using unrealistic actions to gain advantage.
- Metagaming: Using OOC information IC (Discord, streams, map pings, player names).
- FailRP: Ignoring realism or consequences.
- NVL: Not valuing life in a believable threat scenario.

### IRP Quality Bar

- Roleplay first: immersion and story beat speed-running mechanics.
- Clarity: communicate in-character and keep scenes readable.
- Consequences are content: losses and setbacks are story progression.
- Respect: you can play a rude character without being rude OOC.

**Golden Rule:** Do not argue OOC inside an active scene. Finish the scene IC, then report concerns through Discord tickets with evidence.

## 2. Staff Values and Conduct

- Neutrality: no favoritism to friends, gangs, creators, or staff teammates.
- Consistency: similar incidents should receive similar outcomes.
- Professional tone: calm, respectful, no sarcasm, no public arguments.
- Evidence-based decisions: rely on clips, logs, and patterns.
- Privacy: protect reporter identities and private staff discussions.

### Conflict of Interest

- Do not moderate a case involving yourself or close friends. Hand it off.
- Do not use staff powers to benefit your character or storyline.

## 3. Ticket Workflow

### Intake and Triage

- 1 Acknowledge ticket and set expectations.
- 2 Collect essentials: time/date, IDs, summary, clips.
- 3 Classify severity: cheats/exploits, harassment, RP quality, economy abuse, staff complaint.

### Decision

- 1 Review evidence; request more if needed.
- 2 Collect statements separately if required.
- 3 Decide using rules and precedent; document rationale.
- 4 Deliver outcome clearly and respectfully; provide appeal route if applicable.

**Ticket Standard:** Avoid debates. Communicate decision, log it, and close professionally.

## 4. Enforcement and Documentation

### Graduated Discipline

- Verbal warning (logged), written warning, temporary suspension, longer suspension, permanent ban.

### Minimum Documentation

- Who, what, when/where, evidence, action taken, reasoning.